

Sure Updates

June 2024



Sure4G Updates



eSIMs: We are pleased to announce that eSIMs are now available for use on our Sure4G network. This means that the latest eSIM only handsets such as US version iPhones can now be used on our network.

Our eSIMs are for use in handsets and not in devices such as smart watches.

An eSIM is an industry-standard digital SIM that allows you to connect to your mobile network without having to use a physical SIM. If you have questions about our eSIMs, please visit our shop and speak with the team.

During this initial post launch period physical SIMs will remain our primary way of connecting you to our Sure4G network. As for physical SIMs, you must come into our shop to sign-up for service to use an eSIM.



*How an eSIM will look on your iPhone
Shown alongside a regular SIM*

Sure4G Cell Site Capacity Upgrade: Our Splendidville Sure4G project to increase cell capacity was completed earlier in the year. This will ensure we can support the growing population of Splendidville. To those of you looking closely you will note we now have different antennas and more equipment installed on our tower.

Selfcare



We've been asked about problems accessing our selfcare platforms from off island. As part of our policies to keep your selfcare secure, selfcare for Sure4G and Sure broadband is only accessible from on Diego Garcia. All off-island access to selfcare is blocked by our systems.

Community Sponsorship



As part of our programme of community sponsorship, Sure have supported the United Seamen's Service with their annual celebration of National Maritime Day and PIDC



with their annual Independence Day events. Both are important events for our small community.

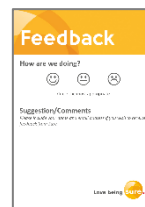
Chagos Conservation Trust



If you're looking for books about Diego Garcia while you are here on island, visit our shop. Sure support the Chagos Conservation Trust through the sale of their books on island, we also stock their biodiversity booklets. The Chagos Conservation Trust is a UK based charity dedicated to protecting the archipelago which is a rare haven of beautiful reefs and diverse wildlife.



We're Listening



Do you have an idea? A suggestion box is located in our shop. We listen and have implemented changes based on your suggestions. If you want to be anonymous you can, just leave us a message in our box.

Connecting you to
what matters

