

# Sure4G Voice App



The Sure4G Voice App is a custom App for making voice calls on Android handsets that are not Sure4G Voice compatible. It integrates with the native dialler on the handset. You must have an active Sure4G prepaid account to use the App.

## What does it do?

- If your handset is not Sure4G Voice compatible this App will enable you to make and receive Sure4G voice calls from your device using your Sure4G account by using your Sure4G mobile data.
- If your handset is connected to WiFi and you have no 4G signal the App will enable you to make and receive Sure4G voice calls using your Sure4G account over your WiFi connection.

## How do I get the App

You can download the App from the Google Play Store using your Google account.



## How to set-up the App

After you have installed the App from the Google Play Store you will need to set up the App. You will need to do this in the Sure Shop guided by the Sure team.

1. Launch the App, agree to the EULA and then enter your 4G mobile number. It must be entered as ten digits in the format 246381XXXX. Once entered press the “send validation SMS” button.

2. The next step is to enter your 6 digit validation code. The Sure team will provide this code.

3. Once the validation code has been entered into the App there are two key settings that enable the making of and receiving of calls.

- **Enable Calls over WiFi.** This setting enables the capability to make and receive Sure4G voice calls using your Sure4G account over your WiFi connection.
- **Enable Calls over Cellular Data.** This setting enables the capability to make and receive Sure4G voice calls from your device using your Sure4G account by using your Sure4G mobile data. This setting must be turned off if your handset is Sure4G voice compatible.

## Charges

There are no charges for the App, however:

- Calls made and received using the App will use credit from your Sure4G prepaid account as if the calls were made directly over the Sure4G network.
- If you use the App to make voice calls using your 4G data, you will also use some of your active 4G data bundle.

## Compatibility & Limitations

- The App works on Android devices with a dial pad that are running Android version 6.0 or higher
- You must have an active Sure4G prepaid account to use the App
- The App does not provide SMS functionality
- The App is only for use in Diego Garcia
- The App is not intended or designed for access to emergency services.

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